

Quality Assessment Requirements

Valuable Supplier / Sub-contractor,

General:

1. The order, prices and delivery date must be confirmed by e-mail within 24 hours of receiving the order.
2. Do not exceed the ordered quantity that appears in the order bar.
3. Any change in the delivery date (introduction or delay) in relation to what appears on the order line must be confirmed in advance by the purchasing department.
4. Juganu is entitled to cancel the order if the manufacturer / supplier has been delayed in the delivery period for more than 30 days.
5. Juganu may cancel orders in the order 30 days prior to the date of supply, except in cases where the supplier received written approval to produce surpluses for inventory.
6. Items / goods that do not meet the requirements set forth in the order or specification shall be returned to the supplier at his own expense, within 30 days from the date of receipt at the Juganu warehouse.
7. All goods will be supplied with original COC from the manufacturer confirming compliance with the terms of the order and this Annex.
8. All items in the shipment must comply with the requirements of the ROHS and REACH standard.
9. If the order body mentions the final customer, the applicable customer requirements should be implemented within this order and subcontractors.
10. The supplier will ensure that the workers that going to produce ordered item:
 - Are aware of their contribution to the adaptation of services and products.
 - Contribution to product safety
 - The importance of ethical behavior according with the Professional Codes Of Ethics.
11. The supplier will ensure proper protection of Juganu' assets that are accessed by supplier meeting ISO27001, Juganu's Security in Supplier Relationship Policy JL-ISP_2124 Rev1.0.

Packaging and shipments:

1. If otherwise stated in the order, the transportation to Juganu's reception is under the responsibility of the supplier.
2. Electronic and electro-mechanical components shall be packed in whole or original antistatic or original packaging according to Juganu procedure, Handling Storage Packaging and Delivery for PCB Board JL-PAI_2150 Rev 1.0.
3. An order number and part number must be stated on the delivery / invoice.
4. The manufacturer / supplier is responsible for supplying the goods packed for shipment in a manner that will prevent damage or damage to the goods.
5. Avoid foreign object debris in the production and packaging processes (FOD).
6. Label on packaging - Manufacturer / Supplier name, Juganu part number, Order number, description, quantity, and number of packages.
7. For any shipping info please contact us by mail: hanak@juganu.com, or by phone: 972-545-225727.

Information Security Requirements:

1. Supplier has and will maintain a comprehensive, written information security program that complies with all applicable laws and regulations and that is designed to ensure the confidentiality, integrity and availability information processed by Supplier;
2. Supplier has designated one or more specifically named employees to be responsible for the administration of its information security program;
3. Supplier has and will maintain a process for identifying, assessing, and mitigating the information security risks in each relevant area of Supplier's operations and evaluating the effectiveness of the safeguards for controlling these risks.
4. Supplier regularly monitors, tests, and updates its information security program.
5. Supplier will restrict access to information only to those employees, agents, or subcontractors who have a need to know the information to perform their jobs and to the minimal extent.
6. Supplier shall, at its own expense, report immediately of any actual or suspected Breach of the confidentiality, integrity, or availability any information, along with any information reasonably required to understand or remediate the breach.
7. Juganu may conduct audits and onsite security risk assessments to assess Supplier information security program and its compliance with these requirements.
8. At Juganu's request, Supplier will securely destroy or return all Juganu Information in its possession and certify to Juganu in writing that Supplier has done so. If Supplier destroys Juganu Information rather than return it, Supplier will use destruction methods that are in compliance with all applicable rules and regulations.
9. Before using a third party to provide services to Juganu, Supplier will make sure that the third party provides the same safeguards for Juganu Information as required from Supplier.
10. Supplier has or will implement the following safeguards for systems that process, store or transmit Juganu information:
 - a. Identity and access management;
 - b. Complex passwords that must be changed on a regular basis;
 - c. Encryption of Juganu confidential information, Juganu personal information, and Juganu client information;
 - d. Encryption of portable media, laptops, desktops, smartphones, mobile devices, and new technologies that store Juganu information;
 - e. Two-factor authentication for remote access to Supplier's networks;
 - f. Upon hire and annually thereafter, training of all employees, (including any agents, and subcontractors with access to Juganu Information) about their obligations to implement the Supplier's information security program;
 - g. Appropriately configured and updated security controls fitting for the services provided by Supplier and compliant with all applicable laws and regulations;
 - h. Prompt application of vendor-recommended security patches and updates to systems and other applications to avoid any adverse impact to Juganu's systems or Juganu information;
 - i. Separation of Duties;
 - j. Infrastructure and Physical Security;
 - k. Business Continuity Planning;
 - l. Disaster Recovery Planning;

Quality Assurance:

All Suppliers Must Comply with ISO9001 Requirements

1. Juganu or its customers, upon an ahead approved schedule, are eligible to carry out a quality-audit of the PO items at the supplier's premises.
2. If necessary, the supplier will enable the performance of coverage by Juganu's customer at his facilities.
3. The final tests of 100% Inspection that will be performed by the supplier will be carried out only on finished items and packed for shipment.
4. The supplier Incoming Inspection tests shall be 100% inspection from the whole batch.
5. In the event of disqualification, the producer shall perform a re-examination at his own expense and shall submit the dish again.
6. If an original inspection is required, the shipment will be carried out only after Juganu's Quality Controller or a representative on his behalf has approved in writing the dish / or will provide a usable tag.
7. The supplier will report to Juganu on any changes in the work processes as they relate to this order and will receive confirmation of the change in the product or process.
8. In the event of disqualification, supplier must submit a corrective and preventive action report within 7 days. Juganu may not receive additional delivery of the invalid item as long as this report has not been submitted.
9. Supplier's Corrective Action Request (SCAR). When a quality problem exists with any supplier item, the Juganu may forward a SCAR to the supplier, requiring timely response that shall include the following information: analysis of the cause of the problem, a statement of the action taken to prevent recurrence, and the effectiveness of the action.
10. The supplier is not given the authority to approve deviations from the requirements of the drawings or specifications. If there is concern that an unsuitable product is sent to Juganu, the supplier will send within 24 hours a detailed report including the details of the non-conformity and potential implications for other products.
11. For any first item FAI will comply with the AS9102 standard or similar. The supplier is required to receive a quality assurance certificate/approval from Juganu.
12. The supplier shall maintain the quality records relating to this order for the entire life of the product for 7 years. Before the destruction of the records, the supplier will turn to Juganu for a permit to destroy them.
13. It is required to supply original raw materials in accordance with the requirements of the Counterfeit Material, Assuring Acquisition of Authentic and Conforming Material standard. The supplier is obliged to attach to each shipment documents attesting to the source of the raw materials used in the production of the order details.
14. Subcontracting of Supplier / Vendor will be accompanied by a series of quality requirements throughout the purchasing chain.
15. Prior to shipping the supplier shall submit ATR (Acceptance Test Report) , As Built, Root card, COC for each product that shall be approved by Juganu's QA department. Once FAI is finalized ,its will be approved by Juganu's QA department. Only after official confirmation of Quality department should the supplier send the ordered product or move to mass production.

16. FAI report will be carried out and include when:
 - Once the product is being produced for the first time
 - Elements of a product's design are changed
 - The suppliers' location changes
 - Production of the part resumes after a hiatus of at least two years
 - The production process changes
 - Juganu requests it
17. Supplier will supply Sealing report for each Fixture/Unit if it necessary and was requested by Juganu, as mandatory for outdoor application products.
18. Visual Inspection will be carried out for any surface, meeting Juganu's Paint quality control and acceptance tests # JL-PQS_2140, Rev 1.0.
19. Procedures surrounding risk mitigation of a supplier's access to JUGANU's assets must be documented, reviewed, and agreed upon by JUGANU and the specific supplier.
20. Any and all complaints of which Supplier becomes aware relating to any Product shall promptly be forwarded to Juganu.

Deviation Report & Non Conformity:

1. Deviation Reports. If during the manufacture or other handling of a Product by Supplier (i) the process or tested Product limits and quality measurements vary from typical or established report ranges, release guidelines or release limits, (ii) Specifications were not followed in production of the Products, or (iii) the Products fail to conform to Specifications, then Supplier shall prepare as soon as practicable following the discovery of such deviation a written report detailing such deviation (a "Deviation Report") and promptly send such Deviation Report, along with all supporting documentation, to Juganu and to all Designated Purchasers.
2. Nonconformity. If either party becomes aware that any lot or shipment of Products has a Nonconformity, at any time regardless of the status of Supplier's testing and quality assurance activities, such Party shall notify the other Party within 24 hours of becoming aware of a Nonconformity. "Nonconformity" means a Product characteristic that (i) is attributable to Supplier's failure to design, manufacture, test, package, store, label, release or deliver any Product in accordance with the Specifications or (ii) causes any Product to fail to conform to the Specifications.
3. Products Subject to Nonconformity or Deviation Report. Any lot or shipment of Product that is the subject of a Nonconformity or of a Deviation Report shall be handled as follows:
 - 3.1. Products held in inventory by Supplier shall not be shipped to Juganu or to Designated Purchasers, unless directed otherwise by Juganu or by Designated Purchasers;
 - 3.2. Any Products shipped to Juganu or its Designated Purchaser and held in stock shall maintain a "Hold" or "Unpassed" status, and shall not be released into passed inventory of Juganu or its Designated Purchasers, until Juganu or Designated Purchasers has completed any investigations related to such Products and approved the disposition of the Product subject to the Nonconformity or the Deviation Report;
 - 3.3. Juganu shall provide written instructions to Supplier as to the destruction of any nonconforming Products, and such instructions shall comply with all appropriate government requirements.

Material Self-Life:

1. Materials with expiry date, such as adhesives, shall be supplied in their original packaging specifying the date of production and the expiry date.
2. Materials with a limited life span shall be provided shelf life not less than 6 months from the date of supply, but with a different sum.
3. The period of time from the date of manufacture until the supply of electronic and electromechanical components shall not exceed 18 months.

Special processes:

1. It is required to provide a self-validation certificate for each special process performed for this order, the certificate will include all the validation steps and will be signed by QA.
2. In place of self-validation, a valid NAD-CAP certificate can be provided for the special process performed for this order.
3. The certificate shall refer to facilities, equipment, processes, and a working team for any work in this order involving coating, passivation, thermal treatment, welding, soldering, cleaning, radiographic testing, magnetism or penetrating liquids and color processes.

Machining and Threading Parts:

1. In case there is a discrepancy between the drawing attached to the order and the edition appearing on the order, the purchasing department should be immediately notified. In this case, do not initiate any action related to the production of the item. The production will be performed in the order.
2. For the parts of machining and packaging supplier need to add the COC of the raw material, a measurement report, the quality report for the coating materials, the quality report for the paint upon the standards requirements.
3. Inspection of items will be carried out on behalf of Juganu by a certified auditor or an external auditor on its behalf in the contractor's yard and only with his approval will the items be supplied to Juganu.
4. Repairs shall be carried out at the supplier's responsibility and at the supplier's expense, including transportation.
5. Finishing: Coating + paint shall be carried out according to the standard specified in the drawings.
6. If in the order body the end customer is mentioned, the special processes will be performed by suppliers approved by the end customer.

Harnesses / braids and wiring:

1. Harnesses / wiring shall comply with the IPC-A-620 classification level CLASS 3 or defined differently in the SOW/Agreement.
2. A Certificate of Conformity (COC) and Test Certificate shall be attached to electrical tests.
3. Each braid will be marked with a label that will include a number and edition and, in each case, according to an approved drawing.

Electronic and electronic components:

1. The components will come in the manufacturer's complete and original antistatic or original packaging. ESD Sensitive Material All components, which are Electro-Static Discharge (ESD) and/or electromagnetic forces (EMF) sensitive, must be processed and packaged in accordance with DOD-STD-1686 or ANSI/ESD S20.20.
2. Components with long legs coming from the bottom of the component (such as capacitors, transistors, etc.) will be packed with protective enclosures on the legs of the components.
3. If the items have been re-rolled / re-packaged - this should be indicated on the cylinder.
4. Make sure that the components in the screws are not loose and do not hurt each other.
5. Each COC must be accompanied by the manufacturer's COC.
6. The requirements of the Counterfeit Electronic Parts; Avoidance, Detection, Mitigation, and Disposition must be met in its latest version - in all matters related to preventing the purchase of counterfeit components.
7. Authorized Distributors shall comply with the requirements of Standard Fraudulent/Counterfeit Electronic Parts: Avoidance, Detection, Mitigation, and Disposition - Authorized/Franchised Distribution - in all matters relating to the prevention of the purchase of counterfeit components.

Electronic Circuits / Assembling Electronic Circuits (Placement):

1. Printed circuitry - compliance with IPC-A-600 standards. Quality rating CLASS 3 and IPC6012 (Training and certification) . Each coupon will receive coupons and quality reports.
4. Complex circuits - compliance with IPC-A-610 standards. Quality rating / CLASS 3 or defined differently in the SOW/Agreement , with COC + routing card.
2. Electronic cards shall be marked with identification stickers which shall include P / N.D / C.REV.S / N Contractor identification code (if otherwise stated in the SOW order).
3. Use of bread materials (soldering / soldering paste) shall be in accordance with the end-user quality requirements that are threaded in the comments in this order form.

Payments and Charges Issues:

1. The number of relevant rows and the order number must be included on a tax invoice and each delivery note.
2. The number of the authorized dealer must be included on the tax invoice and the delivery note.
3. The tax- invoice will be submitted in \$ USA.
4. Juganu will make the payment according to the price that was agreed upon or from the date specified in the order, whichever is later.
5. If the price is determined in a currency other than \$ USA, Juganu has the right to choose the currency payment transaction.